



Your Best Defense

Phishers are now capturing cardholder data via Voice over Internet Protocol (VoIP). The Phishers set up an automated phone center environment which can easily be obtained as an “off the shelf” voicemail system that integrates with any computer. They send out phishing emails directing the consumer to dial the VoIP telephone number instead of going to a web site to update personal information.

What can you do?

- Never use card PINs for online or phone banking.
- Never respond to any email that directs you to update your personal information by dialing a telephone number.
- You will *never* receive an email from KSCFCU requesting you to call a phone number and update your account information.
- If you suspect that an email you received is related to a VoIP telephone phishing scam, please contact us immediately at 321-455-9400, x 5440, or toll-free (inside Florida) 800-662-5257.