

# VoiceTouch24 “Quick Codes” Menu



**VoiceTouch24**

**321-455-9400, option 2 or  
800-662-5257, option 2**

*For first-time activation,  
choose option 3*

**What would you like to do?**

*Speak your response or key it!*

Account Information press 1#

Report lost/stolen items on account press 2#

Other options press 3#

Hear about special promotions press 4#

Branch hours press 5#

Take the satisfaction survey press 6#

Speak to an Account Specialist press 7#

**Helpful Hints for KSCFCU's**

*VoiceTouch24!*

- Speak a response to the audio prompts at any time during the menu, or use the key response, or you may mix your responses.
- Press the # key after every key entry for faster response time.
- When asked for an account type, press \*\* to hear a list.
- The \* key is used as a decimal point. Example: \$100.50 would be entered as 100\*50.
- Suffixes for all accounts are on your statement.
- Press 1# for Yes, 2# for No, when asked “Is this correct?”
- All of the history inquiries will give you the last five posted transactions. To receive an additional five, say “more” or press 1#.
- If your ATM card or checkbook is lost or stolen, you may block your account from all withdrawal activity by selecting code 297#. Your account will remain restricted until you contact us during regular business hours.

Repeat .....	*1
Back to Main Menu .....	*6
Previous Main Menu .....	*7
Yes .....	1#
No .....	2#
End Call .....	*#

## FINANCIAL TRANSACTIONS

Account To Account Transfer .....	282#
Transfer Funds Between Savings And Checking .....	787#
Loan Payment From Savings Or Checking .....	785#
Loan To Share Transfer .....	587#
Receive A Check From Checking .....	39#
Receive A Check From A Line Of Credit .....	52#
Receive A Check From Savings .....	79#

## BALANCE INQUIRIES

Savings Balance .....	74#
Checking Balance .....	34#
Loan Balance .....	54#
Certificate Balance .....	24#
VISA Balance .....	54#

## DIVIDENDS AND INTEREST

Dividends Paid This Year .....	933#
Loan Interest Paid This Year .....	934#
Dividends Paid Last Year .....	793#
Loan Interest Paid Last Year .....	794#

## HISTORIES

All Deposits .....	237#
All Transactions .....	255#
All Withdrawals .....	293#
Last Checking Deposit .....	533#
Last Savings Deposit .....	573#
Checks Cleared .....	534#
Recent Savings Withdrawals .....	579#
Recent Checking Withdrawals .....	539#
Last ACH Deposit .....	523#
Last Payroll Deposit .....	572#
Last Dividend Amount .....	532#
ATM Transaction .....	284#
Account History .....	58#

## CHECKING INQUIRIES

Recent Checking Account Deposit .....	334#
Check Number Inquiry .....	364#
Last Checking Deposit .....	533#
Checks Cleared .....	534#
Stop Payment Inquiry .....	774#

## OTHER

Number Of Reg D Transactions .....	734#
Loan Payoff Inquiry .....	576#
Calculate Payments .....	252#
Application Status .....	527#
Change Password .....	746#
Block All Withdrawal Activity .....	297#
Access To A Different Account Number .....	726#
Current Date .....	328#
Current Time .....	846#